

Member Service Requirements

Q: What is the purpose of the MSR requirement?

A: A primary goal of MSR participation is to promote professional development. MSR should help PGA members become well-rounded individuals who are committed to the traditional values of golf which are teaching, playing and promoting the game. Continuing education and participation in Section and Chapter activities are a vital part of the process.

Q: Am I required to have earned 54 MSR by June 15, 2014?

A: You will be required to earn the 54 MSR, including 12 MSR in Education and 12 MSR in Meetings by June 15, 2014.

Q: Do I have to earn MSR in all categories?

A: No, you do not need to earn MSR in all categories. However, you must earn 12 MSR in Education and 12 MSR in Meetings and you must earn a total of at least 54 MSR.

Q: What is the procedure to get out of Class F?

A: Members who do not satisfy the requirements of the Professional Development Program shall be reclassified as Class "F" members of the Association at the beginning of the next fiscal year. They shall remain in this classification until they earn the deficit requirements of the previous period and an amount equal to the deficit in the new period.

Class "F" Members who do not satisfy these requirements by the end of the Professional Development Program period in which they were transferred to Class F shall be terminated from membership.

Q: How will I be able to track the MSR I have earned?

A: You may track your requirements and MSR earned [via PGALinks.com](http://PGALinks.com) at any time. In addition, the PGA Membership Department is available at (800) 474-2776 to offer assistance during regular business hours.

Q: What is the definition of "career specific education"?

A: "Career specific education" is defined as participation in any education that directly relates to an individual's employment position. In addition, any education required by the employer is considered "career specific education". This includes attending courses such as CPR, First Aid and AED training.

Q: Must I earn 12 MSR Education credits as both an attendee (2a) and an instructor/speaker (2b)?

A: No, 12 MSR Education credits can be earned as just an attendee, or just an instructor/speaker or any combination thereof.

Q: Can MSR Education credits be earned by attending National PGA, Section or Chapter workshops or seminars?

A: Any workshop or seminar conducted by or for the National PGA, Section or Chapter will be worth MSR Education credits. Education Credits are posted as one hour of attendance = one MSR Education credit, with no maximum.

Q: How will I receive credit for completing a career specific American Management Association (AMA) self-study or attending a college course?

A: MSR education credits will be awarded as follows: 1 AMA self-study CEU = 4 MSR Education credits and 1 college credit = 4 MSR Education credits. For example, a two CEU AMA self-study will be worth 8 MSR Education credits and a three credit college course attended will be worth 12 MSR Education credits.

Q: Can I get credit for any online course?

A: PGA Professionals can receive MSR credits from the many online educational offerings beyond the scope of PGALinks.com. Please keep in mind that "Webinars" are not eligible for MSR credit. The following parameters will be used to qualify online courses:

Course provider must be able to provide a course outline.

- Course provider must be able to provide an estimate of the time required to complete the course.
- Course must be considered professional development and not personal development.
- PGA member is required to submit verification of successful completion and assessment of the course within 30 days of completion.
- Pre-Approved Online Provider information would need to be submitted.

It is the responsibility of the PGA member to provide all the needed documentation listed above. Documentation would be reviewed and approved by the PGA Membership Department in consultation with the PGA Education Department. A maximum of eight (8) MSR Education credits may be awarded for any one online course.

Q: Will I receive MSR Education credit for attending a seminar sponsored by a manufacturer?

A: Yes, but only if the seminar is not company product specific or used primarily as a sales promotion. For example, a seminar on golf balls, the history, evolution, manufacturing, etc. would be worth MSR Education credits. However, a seminar promoting a particular brand of golf ball would not be worth MSR Education credits.

Q: If an article is published multiple times or in multiple magazines, can I earn credits for each time it is published?

A: No, an article is worth credits in the Total category only once, even if published multiple times or in multiple magazines or newspapers.

Q: What is a sanctioned Section golf tournament?

A: Each Section can sanction a number of events for MSR credit in the Total category. Sections may choose to sanction any and all events on the Section and/or Chapter calendar, or Sections may choose only specific events that are considered sanctioned. Please check with your Section for a list of sanctioned events.

Q: I am a Member in the Unaffiliated Section, am I responsible for completing the MSR?

A: As a Member in the Unaffiliated Section, you are not responsible for MSR. You may, however, submit your completed MSR activities and they will be posted to your record.

Q: I am a Member in the Unaffiliated Section coming back to a PGA section, what MSR's do I make up?

A: As a Member returning to a PGA section, you will have pro-rated MSR's to complete for the remainder of the cycle once you have returned to stateside. To determine the pro-rated amount, [**please click here**](#) for the MSR Pro-rated Schedule.

Q: Can I receive MSR for being a High School Golf Coach or Assistant Golf Coach?

A: Please send written documentation from the Athletic Director or school official, on school letterhead, of the golf season (start and end dates) and duties performed for review.

Q: What is the definition of a Section meeting?

A: A Section meeting is where Section business is conducted; i.e. approval of minutes, and discussion of tournament eligibility.

Q: Is a tournament/board committee meeting eligible for MSR Meeting credits?

A: No. Serving the Section, Chapter, National PGA or Allied Association. (Includes Section committees and board meetings) is eligible for credit in the TOTAL category.